

SUMMARY OF RETIREE CONNECTION (ONLINE) MEETING

October 2, 2020

10:30 a.m.

Attending: Jandra Carter, David Gillispie, Dennis Hare, Myron Holder, Jacqueline Horton, Harry Kennedy, Edith Nelson, Donnie Shuck, Robert Sprehe, and Gary Findlay (Retiree Elected Board Member).

Absent: Larry Hightower and Leon Wahlbrink

Attending from MOSERS: Juanita Mummert, Assistant Benefits Officer-Education; Tricia Kliethermes, Education & Legal Specialist; Ronda Stegmann, Executive Director, Lori Woratzeck, Deputy Executive Director/Chief Financial Officer; Andrea Binkley, Chief Benefits Officer; Jamie Mullen, Assistant Benefits Officer; Candy Smith, Communications Manager and Public Information Officer; Nicole Dawson, Digital and Print Content Creator; and Pettina Duenckel, Executive Project Coordinator.

Attending as Guests: N/A

Ms. Mummert opened the meeting by welcoming the attendees and providing an overview of the meeting agenda. Ms. Mummert introduced Ronda Stegmann as the first speaker.

Ms. Stegmann provided an update from the September board meeting held by the MOSERS Board of Trustees. Mr. Findlay provided further information on the history of MOSERS and actions of the board.

Ms. Mummert reviewed the Retiree Connection Promo Projects:

- The updated Retiree Connection page was shared and viewed by the members. This project included adding years of active service and year retired to each member's information. This project is complete and live on the MOSERS website.
- The final 6-word stories of each member were shared and viewed by the members. Ms. Mummert turned the floor over to Ms. Smith who shared the Marketing Plan for this project. Ms. Smith went over each part of the marketing plan and current timeline. Marketing will begin in November, 2020, and continue throughout the 2021 Coffee Break season. Mr. Kennedy shared his appreciation to Mike Azar for the creativeness, time and attention he dedicated to each member's 6-word story. Several members joined in with Mr. Kennedy. Mr. Azar is the Communications Technologist in Communications.
- Ms. Mummert discussed the status of the Retiree Connection Recruitment Packet project. With the postponement of actual member recruitment until after the 2021

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Coffee Break season and COVID-19 restrictions are no longer required, the deadline for biographies for the packets has been extended until next spring. Ms. Mummert shared new demographics regarding retiree summary by department. Ms. Mummert will continue sharing demographics reports as they are finalized, these reports will be used to determine recruitment needs and qualifications.

Ms. Kliethermes reported on the plans for the 2021 Coffee Break season. The 2021 schedule was shared and these sessions will be presented online with speakers from MO Deferred Comp and MCHCP. In February, 2021, the group will meet online to review and refresh the presentations for the online environment.

Ms. Binkley stated her appreciation to the Retiree Connection members for their participation in the meetings and for their feedback and insight into our retirees.

The meeting adjourned. The next meeting will be scheduled in February, 2021.
