Employer Login Instructions

After receiving the authorization email from MOSERS, follow these steps to register and log in to the Phoenix Employer Portal:

- 1. Click the **Register** button in the authorization email.
- 2. The **Forgot Password** screen will appear. Enter your employer email address on file with MOSERS, then click **Continue**.
- You will receive a Reset Password email. Click the Password Registration/Reset link in the email.



- On the Reset Password screen, create a new password for your account, then click Reset Password.
- 5. You will see a confirmation message once your password is successfully registered. Click **Return to Login** to continue.
- 6. Enter your employer email address and newly created password, then click **Login**.
- 7. MOSERS will send a verification code to your employer email address. Click **Continue**.
- 8. Enter the six-digit verification code sent to your email, then click **Continue**. The code is only valid for 15 minutes.
- 9. You will be redirected to the **Change Profile** screen in Employer Reporting. To keep your account secure, we recommend adding a **Multi-Factor Authentication** method, such as a phone number or authenticator app.
- 10. Congratulations! You are now logged in to the Employer Portal.

Password Requirements

- Minimum 12 characters with a maximum of 64 characters.
- Passwords are case sensitive.
- Must **not** be a previously used password.
- Must not be on a known breached password list.
- Must not contain your National ID/Social Security number.
- Must not contain your Email Address.
- Must **not** contain spaces.
- Must contain at least 3 of the following:
 - Upper case
 - Lower case
 - Number
 - Special character ! # \$ () * + , . / : ; ? @